

# iRestore App Suite for Utilities

## See. Touch. Respond.

Featuring unrivaled ease of use for users, the iRestore™ suite of apps allows field personnel to touch a schematic in an app on their iPhone, Android phone or iPad to pinpoint and report geo-located damage to utility assets.

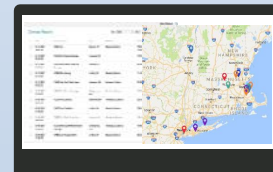
- Apps work in connected and offline modes, with synchronization capability
- Apps capture high-resolution images and precise GPS location
- In-truck apps for supervisors allow them to manage jobs and work assignments
- Employees at the control center can track and manage all of the information in a web browser
- Integration capability with GIS and enterprise systems via two-way API or IVR
- Image-rich, real-time notifications go out automatically via text message and in-app push to targeted utility personnel based on role and jurisdiction.
- Highly reliable hosted service with SLA and ongoing updates and support.

The iRestore First Responder app enables thousands of municipal first responders (fire & police) to provide their utility "eyes-on" the scene of grid or gas line damage, improving outage restoration and community partnerships.

Simplified  
Damage Assessment



Real time  
Web Console



Mutual Aid/  
Contractor  
Crew Tracker



Rapid  
Damage  
Assessment



Asset  
Inspection  
(Electric & Gas)



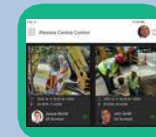
Wire  
Guard



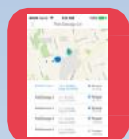
Circle-to-  
Assign (WO  
Assignment)



In-truck  
Supervisor



Switch Locator  
& Verification



Street  
Lighting



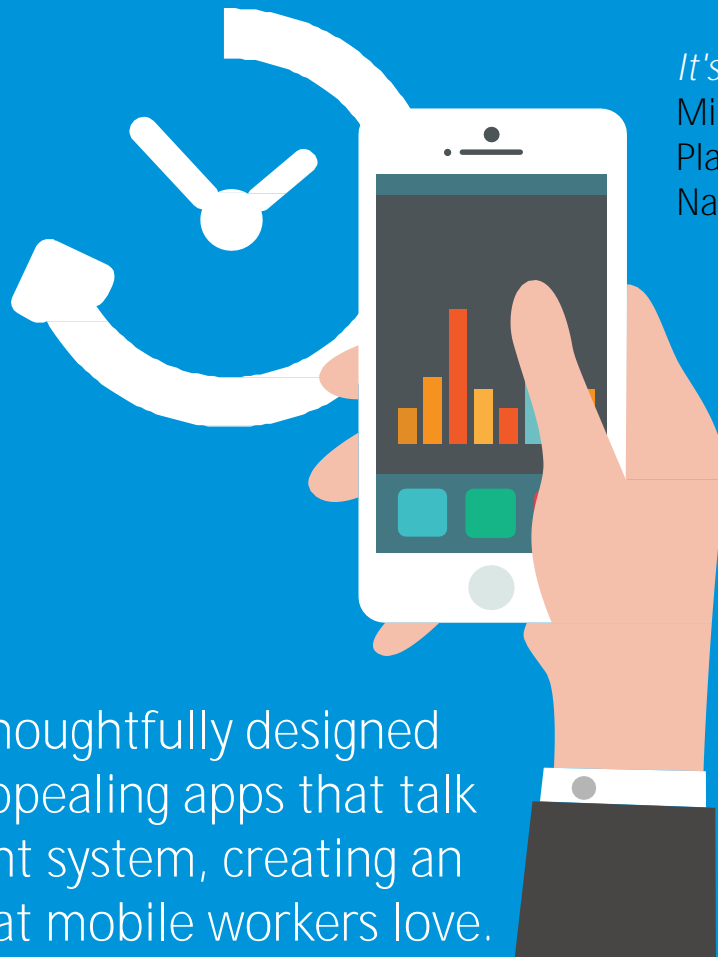
[www.iRestoreApp.com](http://www.iRestoreApp.com)

(855) IRESTORE



*[iRestore First Responder] was a great advantage getting the secondary crews dispatched and responding almost 40 minutes prior to our Trouble Worker arriving on scene; it prevented National Grid from creating an outage. - Chris Latessa, Overhead Supervisor, National Grid*

*This is a very user friendly app .. Public safety officials are first on the scene of most utility related emergencies from downed utility poles and wires. This First Responder app will aid in the prompt remediation and service restoration involving utility emergencies. Chief William Lyver, Northborough, MA Police Department"*



*It's simple and it works!*  
Mike McCallan, VP Emergency Planning & Business Resilience, National Grid

Easy-to-use, thoughtfully designed and visually appealing apps that talk to an intelligent system, creating an experience that mobile workers love. Standard with every iRestore app.

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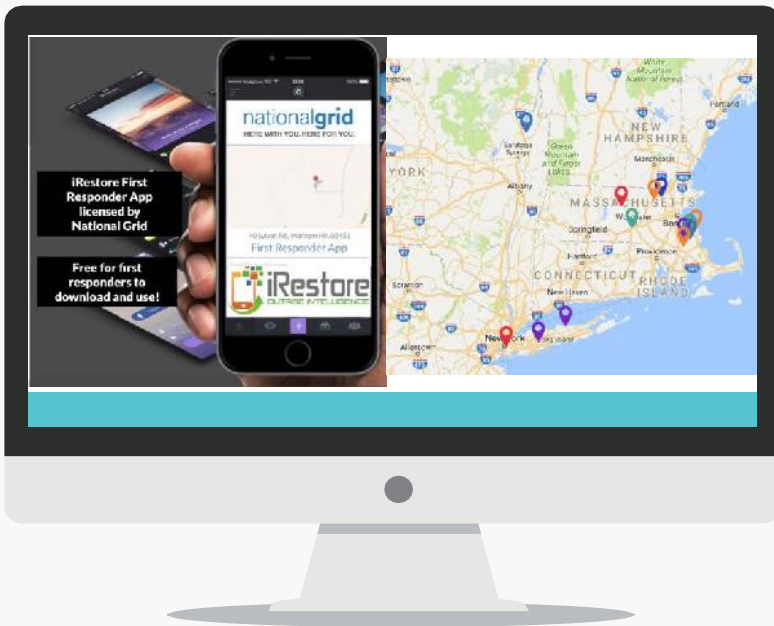
# iRestore

## First Responder App

iRestore's flagship First Responder App gives fire and police personnel the ability to quickly provide field intelligence of actual site conditions.

Licensed by the utility and provided to first responders in the utility's territory, this smartphone app replaces error-prone radio reporting between first responders and utility contact centers putting utility damage assessment directly in the hands of municipal first responders. Firefighters and police officers provide the utility with "eyes-on" the scene with exact GPS location of damage.

Based on the location and type of damage, the system intelligently notifies utility dispatchers and front line supervisors in the region, along with high-resolution images. This critical information enables the right crews with the right equipment and materials to arrive earlier, reducing overall restoration time.



### Eyes in the Field

Enhance situational awareness by "crowd-sourcing" damage information from community-based first responders in real time.



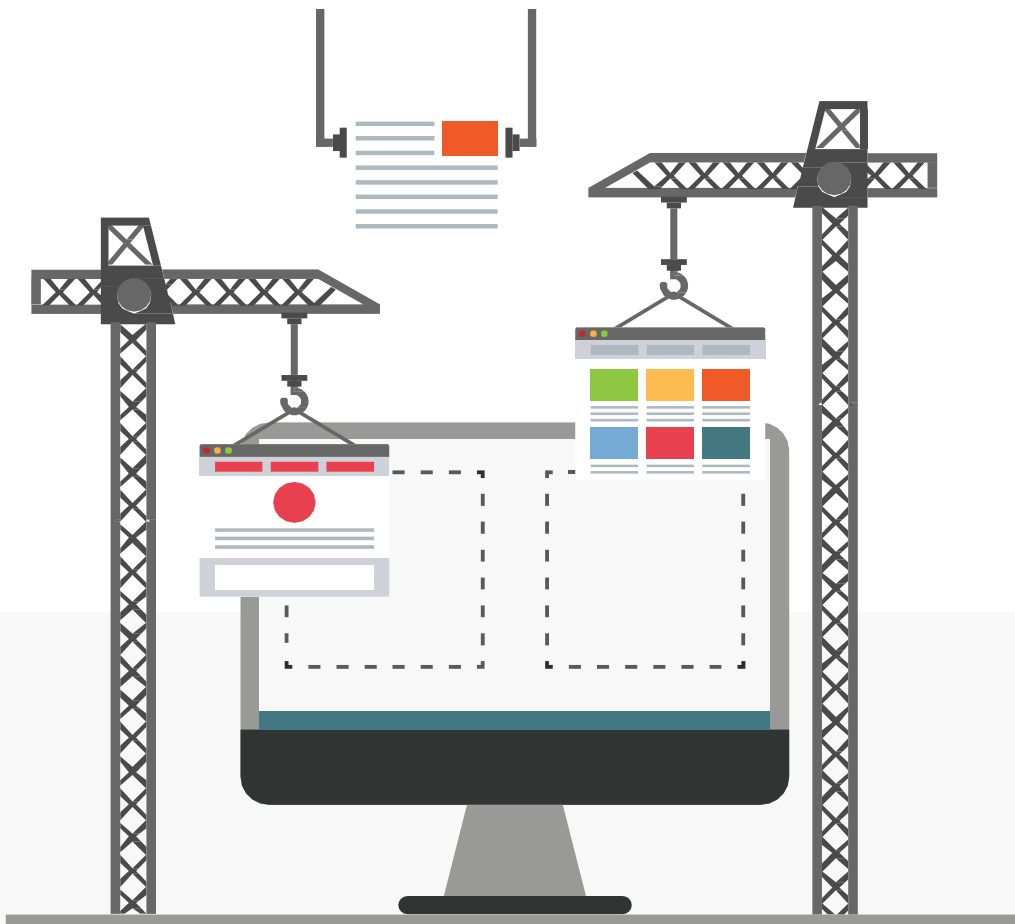
### Right First Time

Use enhanced situational awareness to improve restoration process performance by deploying the right resources to the right location from the first dispatch.



### Community Partnership

Strengthen collaboration with communities throughout utility's territory by engaging fire & police chiefs and first responders as part of the utility's damage assessment process.



## NO HEAVY LIFTING!

iRestore can be up & running in just a few weeks at your utility without placing a heavy burden on internal IT resources.

*Contact us to learn more.*



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